

Questionnaire on Access to Casualty with white and green Triage code

Privacy Information on personal data
(Article 13 of Regulation (EU) 2016/679)

In accordance with Article 13 of Regulation (EU) 2016/679 (hereinafter referred to as “Regulation”), this privacy information sets out the indications of the Provincial Health Services Authority (hereinafter referred to as “APSS”) relating to personal data processing; this as regards the activity of distributing a questionnaire aimed at identifying the needs of the population who independently approach Casualty Departments in the Province of Trento with allocation of a white and green triage code. The aim is to offer the best assistance and take into account not only the viewpoint of professionals, but that of patients as well.

Data Controller

The Data Controller is the Provincial Health Services Authority, having its registered address in via Degasperi no. 79 - 38123 Trento, which the data subject can contact through the URP office situated in Palazzo Stella, via Degasperi, no. 77 – 38123 Trento – tel. 0461/904172 – fax 0461/904170 – urp@apss.tn.it

Data Protection Officer

The following are the contact details of the Personal Data Protection Officer (DPO) of APSS: via Degasperi, no. 79 – 38123 Trento, e-mail ResponsabileProtezioneDati@apss.tn.it

Personal data processed

Through the questionnaire, APSS does not collect direct identification data of the patient, such as name and surname. However, given the size of the sample, the association of data could potentially be traced indirectly to a data subject and thus to personal data, including specific ones, such as health-related ones.

Purpose and legal ground for the processing

The personal data will be processed by APSS, in its capacity as Data Controller, within the scope of the activity of distributing the aforementioned questionnaire, in full compliance with personal data protection regulations, particularly the EU Regulation and the Privacy Code.

Processing data for the distribution of the questionnaire is necessary to the discharge of a public interest task resting on the data controller, in accordance with Article 6, paragraph 1, letter e) and Article 9 paragraph 2, letter g) of Regulation (EU) 2016/679.

Provision of the data for the abovementioned purpose is compulsory if you want to join the initiative. Any refusal to provide such data in whole or in part results in the impossibility for APSS to fill in the questionnaire.

Participation in the questionnaire is not mandatory and failure to fill it in will entail no consequences for the provision of health services and healthcare benefits.

Personal data recipients

The personal data will be processed for the aforementioned purpose by staff specifically authorised and trained in accordance with Article 29 of the Regulation. Under no circumstances will the data be transferred to non-EU countries.

Personal data storage period

The personal data will be destroyed or anonymised immediately after processing.

Automation and profiling

The personal data is not subject to any fully automated decision-making process, including profiling.

Data subjects' rights

The data subject may exercise at any time vis-à-vis the data controller the rights laid down by the Regulation and in particular request:

- to access his personal data and obtain a copy thereof (Article 15);
- if he considers it to be inaccurate or incomplete, request, respectively, its rectification or integration (Article 16);
- if the legislative preconditions are met, request its erasure (Article 17), or exercise the right to restriction of processing (Article 18);
- if the legislative preconditions are met, object to the processing of your data at any time, for reasons associated with your specific situation (Article 21).

The data subject is additionally entitled to lodge a complaint with the Personal Data Protection Authority in the event of unlawful processing.